

# Tankered Domestic Waste

## Price List and Credit Terms – 2020/21

### Prices

From 1st April 2020, the prices for the reception and treatment of tankered domestic waste during normal opening hours are as follows:

Waste Strength	Non-dissolved mg/l solids	£ Charge per m <sup>3</sup>
Weak	< 2,000	£2.81
Standard	2,001 – 6,000	£9.17
Strong	> 6,001	£16.25
In addition, a <b>£8.27 standing charge</b> applies to each tanker load discharged		
All of the above charges are currently zero rated for VAT purposes.		

### Waste discharged outside of normal opening hours

Access outside of normal opening hours is strictly subject to prior agreement. If permitted the volumetric and standing charges listed above apply, plus an additional charge of **£40.00** per hour that the reception site remains open outside of normal hours.

### Replacement Fobs

For provision of a replacement gate or logger fob due to loss or damage there will be a charge of **£35.00+ VAT**.

### Payment terms invoicing

We will produce one consolidated invoice for all the discharges made via your tanker fleet on a monthly basis. This will also be available via our customer portal where you will also find a detailed transaction listing for all your discharges.

### Credit facilities

For existing customers, we offer credit facilities of 30 days. New applicants will be requested to complete a credit application form, which will need to be accompanied by trade references.

### Late payment

In the event that you are late in paying your monthly invoice, we reserve the right to levy interest charges in line with the Late Payment of Commercial Debts (Interest) Act 1998. We reserve the right to deactivate access fobs until overdue accounts are settled.

### Billing queries

The information provided with your monthly invoice is based upon information taken directly from our loggers. The process for handling queries will be as follows:

- Queries should be communicated in writing no later than 30 days of date of invoice.
- In the event that you wish to question the transaction volumes and/or charges levied, you will need to provide supporting documentation to substantiate the origin, type of the waste and (if applicable) the associated volume.
- We will respond to your query within 10 working days. If there has been an error you will receive an appropriate refund against your next invoice.