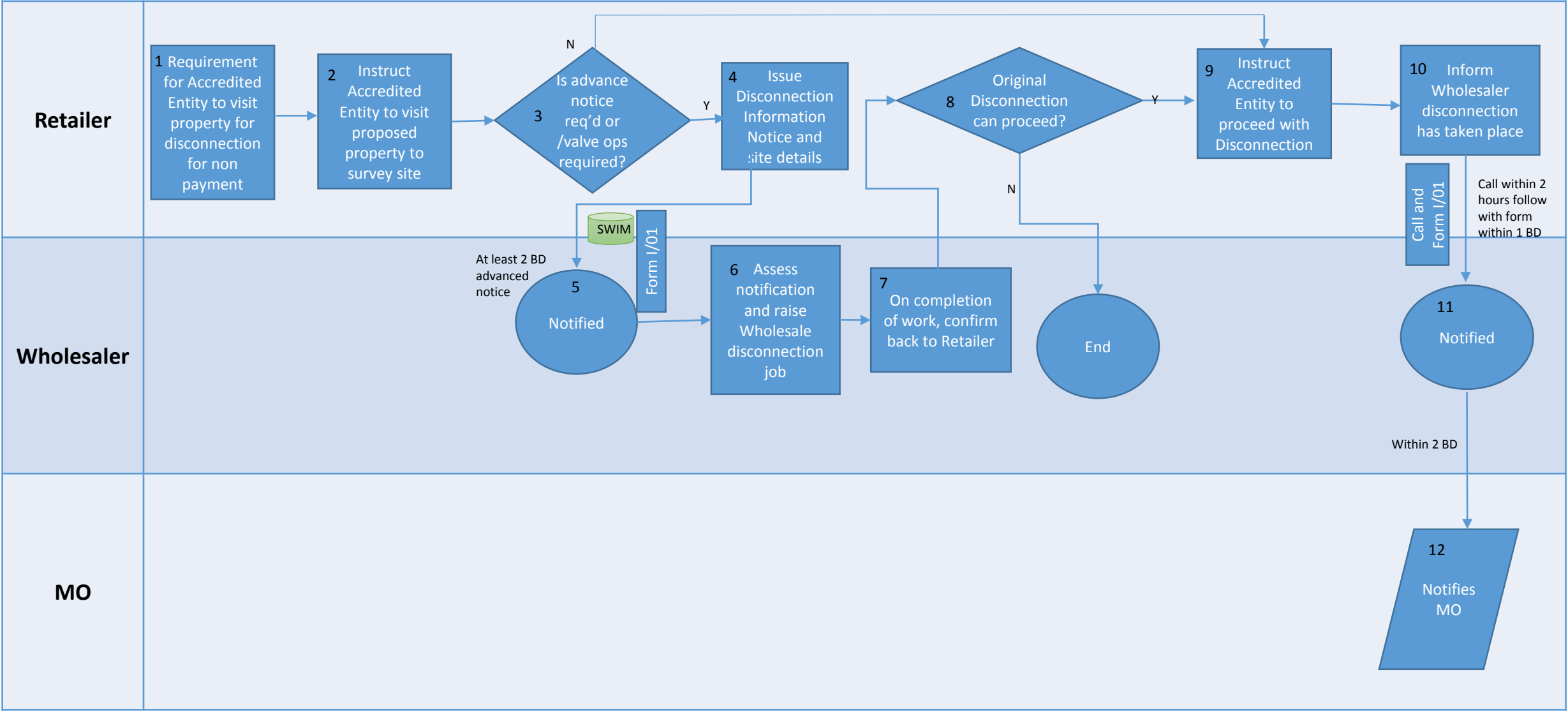


# I2 – Disconnection requested by the Retailer and performed by an Accredited Entity in Relation to Non-Household Customer non payment



# 19 – Reconnection requested by the Retailer and performed by an Accredited Entity (within 14 days)



# I9b – Reconnection requested by the Retailer and performed by an Accredited Entity (after 14/30 days)

