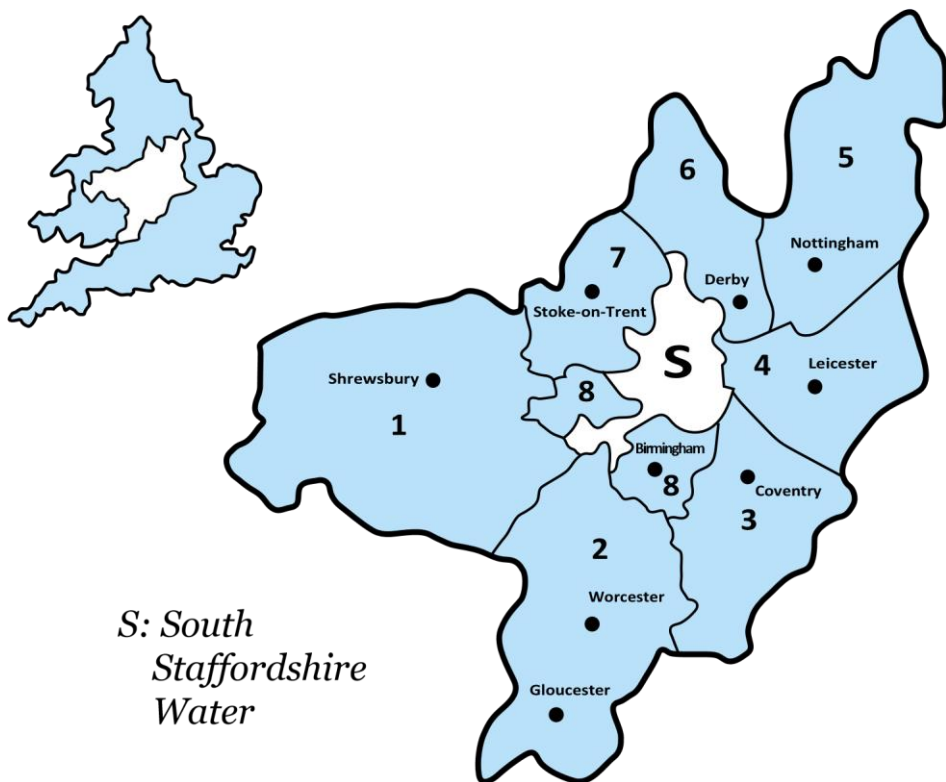


SUMMARY OF CHARGES 2017/18



SEVERN
TRENT



If you're not on a water meter

When the water we supply isn't metered, your charges have to be worked out based on the 1989/90 rateable value of your property. We use different charging zones to reflect different rateable values of similar properties in various areas. The map overleaf gives you a guide to the zone your property is in.

Our charges for 2017/2018 in each zone can be calculated from this chart.

	Unmeasured water supply	Full unmeasured sewerage	Used water	Property surface water
Charging zone	Charge per £ of rateable value	Charge per £ of rateable value	Charge per £ of rateable value	Charge per £ of rateable value
1	112.40p	109.46p	77.39p	35.87p
2	101.35p	92.32p	64.98p	30.61p

3	98.36p	97.20p	68.31p	32.34p
4	102.67p	105.37p	74.36p	34.69p
5	117.71p	122.69p	86.89p	40.16p
6	122.38p	118.84p	84.16p	38.92p
7	123.20p	115.84p	81.98p	37.98p
8	98.36p	96.55p	67.64p	32.34p

Water Supply

The minimum charge for an unmetered water supply is £96.72, except for lock-up garages or car park spaces with rateable values between £1 and £30. Charges are calculated using the chart above.

Sewerage

The sewerage charge depends on whether the property is connected to the sewer for used water, property surface water, or both.

- The full charge applies where both used and property surface water drains to the public sewer.
- The used water charge applies where there is no connection to the sewer for property surface water.
- Likewise, the property surface water charge applies where there is no connection for used water.

If you’re on a water meter

You pay for your water based on the meter reading, which is also used in part to work out your sewerage charge.

Meters are fitted free, but there’s an annual standing charge to cover metering, reading and billing costs.

- Don’t forget, if you use a sprinkler, other automatic garden watering systems (including a perforated hose), or have a swimming pool using mains water, you need to have a meter fitted
- All new properties will have one. Existing customers can also apply for a meter.

When you have a metered supply, these are the charges you will pay:

Water Supply

Size of meter (not exceeding)	Standing charge* £pa
15mm	28.34
22mm	28.34
30mm	28.34
Measured water supply charge	139.98p per cubic metre
PLUS standing charges	

* Charged pro rata on a daily basis

Severn Trent Water’s average bills are among the lowest in the country.

Sewerage

First, there’s a measured sewerage charge to cover removing and disposing of used water from your property based on the meter reading.

Volume related charge:	94.77p per cubic metre
PLUS standing charges	
Size of meter (not exceeding)	Standing charge* £pa
15mm	12.94
22mm	12.94
30mm	12.94

* Charged pro rata on a daily basis

Second, there’s a charge for where property surface water drains into our sewers. This is based on the 1989/90 rateable value of your property.

Charging zone	Charge per £ of rateable value
1	35.87p
2	30.61p

3	32.34p
4	34.69p
5	40.16p
6	38.92p
7	37.98p
8	32.34p

For new properties with no 1989/90 rateable value and household customers who choose to have a meter, there’s a fixed charge based on the type of property.

Property type	Property surface water £pa
1 mainly flats/terrace	32.95
2 mainly semi-detached	54.71
3 mainly detached	76.24

(If you’re currently paying for property surface water based on rateable value, you can choose to switch to this fixed charge)

Naturally, if your property’s not connected to the public sewer for property surface water, then neither of these charges apply.

Assessed volume charges

Household properties that have been substantially altered, making the rateable value invalid, will be charged on an assessed volume charge banded according to the type of property. This charge also applies where customers wish to be metered but owing to the practicality or unreasonably high cost, Severn Trent Water will not fit a meter.

Water Supply

	Water £pa	Full sewerage £pa	Used water only* £pa

detached properties	209.99	217.44	141.20
semi-detached properties	182.81	173.16	118.45
other properties	171.64	143.80	110.85
single person	91.60	see below†	59.74

* Properties not connected for property surface water drainage will pay this charge.

† Properties eligible for the single person charge will pay the appropriate property surface water charge (see above) in addition to the used water only charge.

This publication is available in alternative formats, including large print and Braille.

For more information:



Call **0345 7 500 500** Textphone

0800 328 1155



customer care@severntrent.co.uk

Calls to 0800 numbers are free from UK landlines. Calls to 0345 numbers are charged at a local rate and when phoning from a mobile, may be included in your free minutes package.

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