Severn Trent Water (STW)

Great Big Nature Boost days out: Tree Trail prize draw competition

Terms and Conditions

This promotion is through Severn Trent Water Ltd and is in no way sponsored, endorsed or administered by, or associated with the National Trust.

1. Terms of entry

Entry to the competition is free. Start date for entries is Sat 10.10.2020 at 10.00am. Closing date for entries for is 01.11.2020 at 00:00 (midnight). Entries will not be accepted after this time.

The competition states that to be entered in to the prize draw:

- The correct answer should be selected from the three (3) multi-choice options
- The entrant's details name and email address are required

It is the responsibility of each entrant to ensure that they have read and abided by the competition entry requirements set out in our competition entry details and Terms and Conditions. Any entry found not to comply with these will not be entered into the prize draw.

The decision by STW on all matters relating to the competition is final and binding. No discussion or correspondence will be entered into.

STW reserves the right to suspend or modify the competition in whole or in part.

2. Who can enter?

The Competition is open to residents of the UK (excluding Northern Ireland), excluding those involved in Severn Trent's organisation, or employees of STW and Severn Trent Group companies. Family and friends of Severn Trent staff are welcome to enter.

Entrants must be 16 years or older when entering the competition. Entrants under the age of 18 must, upon the request of STW, present consent of their parent/ guardian to be bound by these terms and conditions.

3. Ethical standards

Entrants must only enter on behalf of themselves and not another person without appropriate consent.

Please note that if you decide to withdraw your consent, please let us know by contacting us: sr.externalcomms@severntrent.co.uk

4. Judging the competition

All entries will be put into a prize draw and a winner and (2) two runners up will be chosen at random.

The prize draw will take place between 02.11.2020 and 06.11.2020.

Once the winners have been selected at random, they will be contacted within 7 working days by email.

The winners may be announced across STW's social media accounts; Instagram, Twitter, Facebook and on STW's website www.stwater.co.uk

5. Competition prizes

The winners of the competition will be notified within 7 working days after the judging takes place.

Winners will be asked to provide a postal address for the prizes to be sent. Prizes will be sent out within two (2) weeks of notification of a delivery address.

There are three (3) winning prize packages:

One (1) overall winner

Prizes include: Kids binoculars, bird spotter book, Beetles Butterflies and Mini Beasts Book, Nature Diary, Crayons, Nature Detective Magnifying Glass and Whistle Set, Hedgehog puzzle, Flower press and a Great Big Nature Boost T-shirt

Two (2) runners-up

Prizes include: Bird spotter book, Beetles, Butterflies and Mini Beasts Book, Nature Diary and Crayons.

If the competition winners do not respond to STW within seven (7) days of notification that they have won, STW reserves the right to withdraw them as the winner and choose an alternative winner which would have been selected at the same time, by the same judges applying the same criteria.

STW reserves the right to substitute the prize contents for prizes of an equivalent value if. The winner and runners up will <u>not</u> be entitled to any cash equivalent of the prizes and the prizes must be used for personal use and cannot be sold on.

6. Liability

STW cannot be held responsible for any restrictions or issues with entering the competition.

Each entrant should take their own adequate measures to protect against viruses, security or any exploitation.

Nothing in this clause is intended to exclude or restrict liability for death or personal injury, fraud or fraudulent misrepresentation or for any matter for which it is not permitted by law to exclude or limit, or to attempt to exclude or limit its liability.

7. Data protection

STW is a "controller" of the personal data of competition entrants and is responsible for ensuring personal data is used in line with data protection laws (the General Data Protection Regulation 2016/679 ("GDPR") and Data Protection Act 2018 ("DPA")).

STW will hold and process all personal data as stated in the Customer Promise, found here.

STW will process personal data from entrants:

- Name and email address for the purpose of contacting competition winners
- Postal address, for the purpose of posting prizes to winners.

ST Classification: OFFICIAL COMMERCIAL

STW will process your personal data only for the management and administration of the competition and will rely on the lawful basis of consent, provided by the entrant when entering the competition.

Personal data will only be retained as per the retention schedule and no longer than one month after sending the prize.

You can contact the ST Data Protection Officer by emailing dataprotection@severntrent.co.uk

8. Organiser's Details

Severn Trent Water Ltd Severn Trent Centre 2 St Johns Street Coventry CV1 2LZ

Email: sr.externalcomms@severntrent.co.uk

9. Governing Law

These terms and conditions will be governed by the law of England and Wales.