

Accessibility Guide for Severn Trent Upper Derwent Valley



WONDERFUL ON TAP



Welcome to Severn Trent Upper Derwent Valley

In the heart of the stunning Peak District National Park, the Derwent, Howden and Ladybower Reservoirs make up the Upper Derwent Valley. Upper Derwent Valley was created in the early 20th Century to provide 10,000 million gallons of water for the growing urban population in the East Midlands and South Yorkshire. There are the flooded villages of Derwent and Ashopton –when water levels are low, you may get a glimpse of the village remains. The Derwent, Howden, and Ashopton Reservoirs were once the training site of the famous Dambusters Squadron.



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Level Access

There is level access from the main car park to:

- Derwent Visitor Centre accessible toilet
- Picnic area by Derwent visitor centre
- Visitor centre shop
- Bike hire



Toilet Facilities

- There is one accessible toilet available at the Derwent visitor centre and car park.



Derwent visitor centre



Fairholmes Car park



Fairholmes picnic area

Getting here



Address

Upper Derwent
Fairholmes, Bamford
Derbyshire
S33 0AQ



Parking

- The car park has 8 accessible parking spaces.
- The parking is less than 50 metres from the main facilities.
- Parking charges apply.



Public Transport

- Access via public transport is limited.
- The 257 Sheffield - Bakewell bus stops regularly on the A57 at Ladybower Inn, this is the closest bus stop, 3.2 miles from Fairholmes.
- On Sundays and bank holiday Mondays the 257 bus stops at Derwent Visitor Centre.
- Please check local bus timetables for up to date information.



Path to Visitor Centre

- From the car park to the visitor centre main entrance, there is level access.
- The path is 1200mm wide, or more.
- The path is sloped.



Accessible parking spaces in the main car park



Derwent Visitor Centre

Getting around inside



Derwent Visitor Centre shop

- From the main entrance to this area, there is level access. The route is 1300mm wide, or more. The door is 1300mm wide, operated manually.
- Some display information is low, for wheelchair users.
- Trampler mobility scooters available for hire at an hourly rate, more information here - <https://www.peakdistrict.gov.uk/visiting/cycle/bike-hire-centres/derwent>



Shop interior



Mobility scooter



Fairholmes Visitor Centre

- There is one accessible toilet.
- From the main entrance to the public toilet, there is level access. The route is 1160mm wide, or more.
- The toilet door is 820mm wide.
- The direction of transfer onto the toilet is to the right.
- There is 1260mm in front of the toilet. The toilet seat is 490mm high. The toilets have handrails.



Visitor Centre accessible toilet

Places to eat & drink



Derwent Cafe

- From the main entrance to the dining area, there is level access. To get to a table, there are no steps.
- The dining area is self-service. The route through the dining area is 800mm wide, or more.
- There is no background music.
- We cater for vegetarian, gluten free (celiacs), lactose free (dairy free), nut free and vegan specific diets.
- Food is available to takeaway by ordering at the window, picnic benches available nearby to eat at.
- Limited options available, please speak to a member of staff about any intolerances, allergies or dietary needs.



Derwent Cafe



Derwent Cafe



Level Access

There is level access from the main car park to:

- Accessible toilet
- Picnic area



Heatherdene toilet block



Toilet Facilities

- There is one accessible toilet available at Heatherdene car park.



Heatherdene accessible parking

Getting here



Address

Heatherdene Car Park
Bamford
[Hope Valley](#)
[S33 0BY](#)



Parking

- We have a car park with 9 accessible parking spaces. The parking is less than 50 metres from the main facilities.
- Parking charges apply.
- There is a drop-off point at the main car park. The drop-off point has a dropped kerb.



Public Transport

- You can get to Heatherdene by bus.
- The 257 Sheffield - Bakewell bus stops along the main road that runs next to Heatherdene car park. From the bus stop there is steep sloped access to Heatherdene car park and level access to Ladybower and 'The Plugholes' trail. Check local travel information for up to date timetables.

Public toilets



Heatherdene car park

- There is one accessible toilet.
- From the main entrance to the public toilet, there is level access. The route is 1160mm wide, or more.
- The toilet door is 900mm wide.
- The direction of transfer onto the toilet is to the right or from the front.
- There is 1260mm in front of the toilet. The toilet seat is 490mm high. The toilets have handrails.



Heatherdene accessible toilet



Accessible walking trail

Derwent Dam trail

- The trail is 1609metres long.
- Some of the trail has a loose surface.
- The trail is sloped in places but is accessible for trampers.
- The trail has seats.

Ladybower Dam and 'plugholes' trail

- Accessible from Heatherdene car park via a steep path.
- The path is 1200mm wide, or more.
- The trail is 1000 metres long.
- Some of the trail has a loose surface.
- There are steep steps.
- The trail is sloped and uneven in parts.
- There are seats available along the trail.
- The trail involves crossing a road to get to the dam and plugholes.



Picnic Areas

Derwent visitor centre

- There is level access from the car park and visitor centre to the picnic area.
- The path is 1000mm wide, or more.
- Some tables have space for wheelchair users.
- You can bring your own food to the picnic area.

Please note: There are a limited number of picnic benches available of which are wheelchair accessible.

Heatherdene car park

- There is level access from the car park to the small picnic area.
- The path is 1100mm wide, or more.
- Some tables have space for wheelchair users.
- You can bring your own food to the picnic area.

Please note: There are a limited number of picnic benches available and they are only accessed via a grassy track.



Derwent Dam trail



Ladybower Dam and 'plugholes' trail - steep path from car park.



Ladybower Dam and 'plugholes' trail - main road crossing



Fairholmes picnic area



Heatherdene car park picnic area

Accessible Equipment

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- Trampler mobility scooters can be rented for an hourly charge of £9 per hour for the first two hours.
- You can hire mobility equipment from Derwent Bike Hire, Repair and Service Centre by calling 01629 816526.



Mobility Trampler

Customer Care Support

Emergency Evacuation Procedures

- We have emergency evacuation procedures for disabled visitors.
- In the event of an evacuation the Ranger Team will proceed to evacuate the buildings and the public are asked to meet at the fire evacuation point located in the Car Park.



Contact us for more information

Upper Derwent Valley sensory story



upperderwentvalley@severntrent.co.uk

Scan the QR code
to access our
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