

Excavations and reinstatement completed by the customer

After you have passed your water regulation inspection your Customer Connection Manager will be in touch with your connection date. If you meet the conditions for a connection where you excavate and backfill instead of us - and have been quoted for this type of connection - you must make sure you have excavated in time for the connection date. Before starting, you (or your contractor) must follow this guidance.

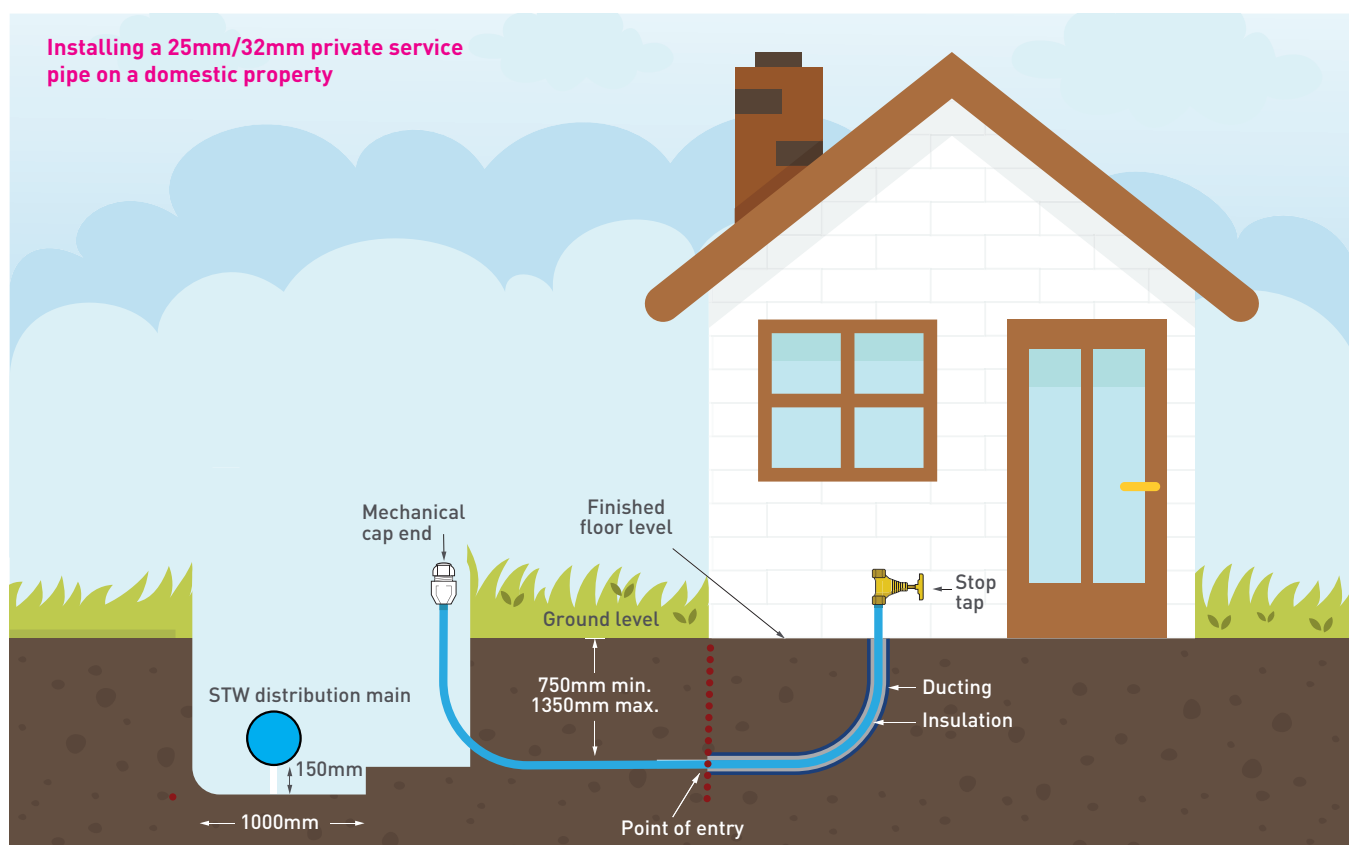
stwater.co.uk/building-and-developing/asset-protection/conditions-for-working-near-our-assets/

Your responsibilities

1. You must make sure you have suitable insurance to cover you for damage to our assets.
2. You or your contractor must ensure the safety of our assets and are responsible for the cost of repairing damage. ST will charge you for any damage to their assets.
3. You must get any necessary permissions before starting. (Such as easements or highways permits).

The excavation (see diagram)

1. All excavations must be safe for our team to enter.
2. If the excavation is 1200mm or deeper, you must provide appropriate trench support or "batting back" solutions.
3. Depending on ground conditions trench support could be considered/required at any depth.
4. Any spoil excavated must be placed away from the side of the excavation, at a distance equal to or more than the depth of the excavation.
5. The main excavated must be the same size and material as shown on your customer sketch. Our plans are a guide, so if it differs from your sketch please call your Customer Connection Manager.
6. Provide photos of the excavated area to your Customer Connection Manager for review two days before connection date.



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Assets and connections

1. A clearance of 150mm will be required all around the main.
2. All service pipes are to be labelled with the property address.
3. Private service pipe must be at least 150mm from other boundary boxes and any other below ground assets. They must also be at least 2000mm from any other street furniture, for example above ground cable boxes and lamp-posts.
4. Manifolds connections are a minimum of 1200mm(L) x 1200mm(W).
5. All mains tapings must be at least 300mm apart.
6. Single connection 800mm(L) x 800mm(W) excavation. An additional 300mm(W) excavated for each additional connection in the same excavation. If there are collars within your excavation please consult with your Customer Connection Manager.

If for any reason you feel you cannot achieve this, please call your Customer Connection Manager as soon as possible. Failure to comply may result in an abortive fee.

By accepting and undertaking the excavation for your connection you are taking on liability for any damage to any above or below ground assets, reinstatement and any associated charges incurred caused by this excavation. You have obtained the necessary permits or private easements to have any pipework connections running through this land.

