

DEVELOPER SERVICES

Self lay water

If you're developing a new site and need any help with

- an application for a temporary building supply
- an application for a new water main
- an application for a water mains diversion
- new service connections
- meter deliveries
- notification forms

Please call the team on 0800 707 6600
or email us at
new.connections@severntrentwater.co.uk

Design

Our Design Team will support you with general design questions, design approval and queries about points of connection.

Design Technicians

Alex Jordan - 07711 005 826
Ricky Singh - 07834 732 647

Design Manager

Adrian Vaughan - 07785 556 037
Responsible for operational support of the design team and associated escalated issues

Finance

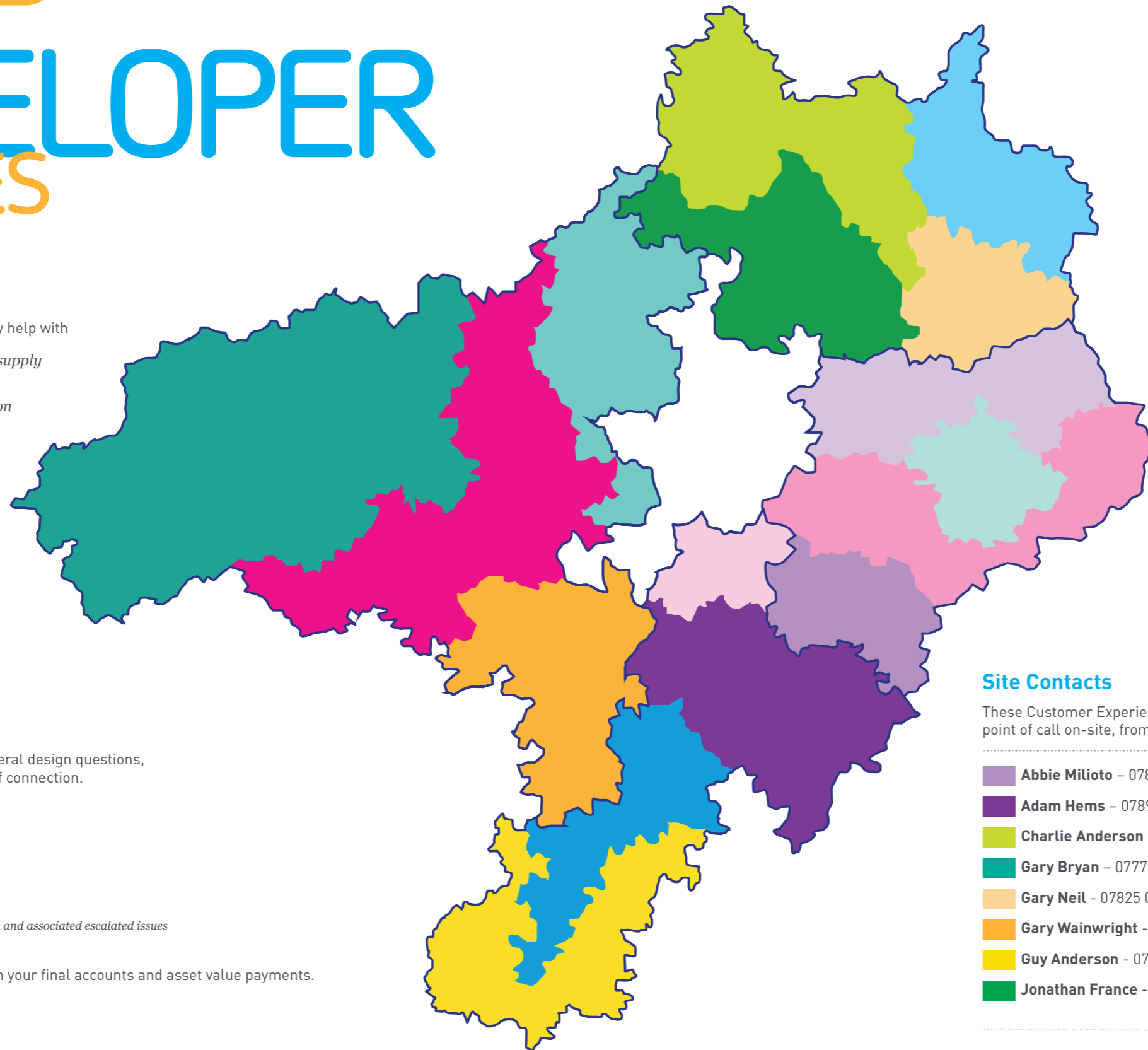
Our Commercial Team will support you with your final accounts and asset value payments.

Commercial Technician

Julie McAtamney - 07834 420 248

Commercial Manager

Steve Scott - 07979 706 410
Responsible for operational support of the commercial team and associated escalated issues



Site Contacts

These Customer Experience Managers are your dedicated contacts and your first point of call on-site, from pre-start through to construction.

 Abbie Milioto - 07889 631 304	 Ken Richards - 07789 904 372
 Adam Hems - 07899 066 765	 Lee Watson - 07771 938 822
 Charlie Anderson - 07867 550 337	 Liam Sheppard - 07766 697 578
 Gary Bryan - 07771 938 753	 Louise Forsdyke - 07825 009 760
 Gary Neil - 07825 009 679	 Mike Smith - 07889 631 401
 Gary Wainwright - 07771 938 707	 Rob Lewis - 07776 164 851
 Guy Anderson - 07771 938 705	 Ryan Griffiths - 07766 725 436
 Jonathan France - 07834 420 368	 TBC

We have 4 Regional Account Managers who are responsible for the management of developer service activities in the STW region and are your point of contact for any operational escalations.

Regional Account Manager – North
Rick Newton – 07770 737 985

Regional Account Manager – East
Rose Hartley – 07889 631 709

Regional Account Manager – South
Craig Shilton – 07789 904 454

Regional Account Manager – West
Garry Griffiths – 07770 736 120

Do you want to be part of the discussion?

We hold a quarterly Self Lay Forum where we share information on changes in the industry and tell you what's going on in our business. If you want to get involved in this Forum please let us know by emailing newconnections.selflayteam@severntrentwater.co.uk. We can then invite you to join us!

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