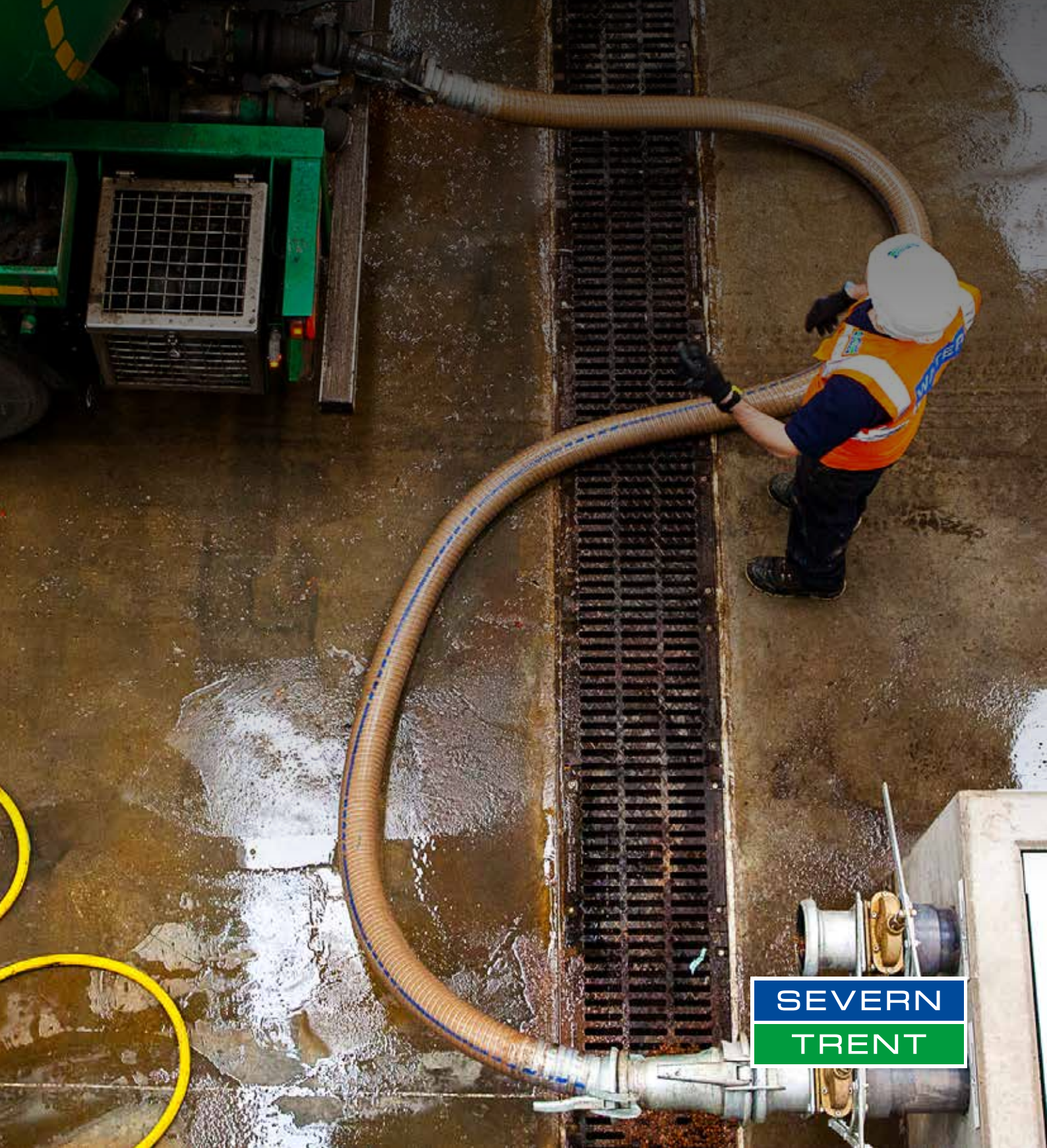


Our sites

Where you can find us and when we're open



SEVERN
TRENT

Our sites

Site name	Area	Address
Claymills	Burton on Trent	Meadow Lane, Claymills, Burton-on-Trent, Derbyshire, DE13 0DB
Finham	Coventry	Gate 1, St Martins Road, Finham, Coventry, West Midlands, CV3 6SD
Netheridge	Gloucester	Hempstead Lane, Hempstead, Gloucester, Gloucestershire, GL2 5LF
Wanlip	Leicester	Fillingate, Wanlip, Leicester, Leicestershire, LE7 4PF
Stoke Bardolph	Nottingham	Stoke Lane, Stoke Bardolph, Burton, Nottinghamshire, NG14 5HL
Scunthorpe	Scunthorpe	Scotter Road, Scunthorpe, North Lincolnshire, DN17 2BU
Monkmoor	Shrewsbury	Monkmoor Lane, Monkmoor, Shrewsbury, Shropshire, SY2 5TL
Strongford	Stoke on Trent	Barlaston Old Road, Barlaston, Stoke on Trent, Staffordshire, ST12 9EX
Minworth	Sutton Coldfield	Kingbury Road, Minworth, Sutton Coldfield, West Midlands, B76 9DP
Rushmoor	Telford	Rushmoor Lane, Allscott, Telford, Shropshire, TF6 5EX

Alfreton	Alfreton	Westhouses Rd, Alfreton, Derbyshire, DE55 7FF
Armthorpe	Armthorpe	Holmewood Lane, Armthorpe, Doncaster, North Lincolnshire, DN3 3EH
Bromsgrove	Bromsgrove	Aston Road, Bromsgrove, Birmingham, Worcestershire, B60 3EX
Hayden	Cheltenham	Hayden Lane, Cheltenham, Gloucestershire, GL51 0SP
Derby	Derby	Megaloughton Lane, Spondon, Derby, Derbyshire, DE21 7BR
Kidderminster	Kidderminster	Stourport Road, Oldington, Kidderminster, Worcestershire, DY11 7QL
Loughborough	Loughborough	Festival Drive, Loughborough, Leicestershire, LE11 0AJ
Mansfield	Mansfield	Bath Lane, Mansfield, Nottinghamshire, NG18 2BU
Crankley Point	Newark	Quibells Lane, Crankley Point, Newark, Nottinghamshire, NG24 2AL
Newtown	Newtown	Dolfar Lock, Newtown, Powys, SY16 2AS
Newthorpe	Nottingham	Halls Lane, Newthorpe, Nottinghamshire, NG16 2DE
Hartshill	Nuneaton	Woodford Lane, Hartshill, Nuneaton, Warwickshire, CV10 0SA
Mile oak	Oswestry	Maesbury Road, Oswestry, Shropshire, SY10 8HA
Redditch	Redditch	Spernal Lane, Spernal Ash, Redditch, Warwickshire, B80 7EU
Rugby	Rugby	Newbold Road, Rugby, Warwickshire, CV21 1HF
Barston	Solihull	Friday Lane, Eastcote, Solihull, West Midlands, B92 0HY
Brancote	Stafford	Tixall Road, Stafford, Staffordshire, ST18 0XX
Roundhill	Stourbridge	Gibbet Lane, Kinver, Stourbridge, West Midlands, DY7 2QU
Goscote	Walsall	Goscote Lodge Crescent, Goscote, Walsall, West Midlands, WS3 1SB
Longbridge	Warwick	Stratford Road, Warwick, CV34 6QW
Barnhurst	Wolverhampton	Oxley Moor Road, Wolverhampton, Staffordshire, WV9 5HN
Worcester	Worcester	Bromwich Road, Lower Wick, Worcester, Worcestershire, WR2 4ZP
Worksop	Worksop	Rayton Lane, Worksop, Nottinghamshire, S81 0UD

Waste accepted	Opening times						
	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Trade & Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1530	Closed	Closed
Trade & Domestic	0730-1700	0730-1700	0730-1700	0730-1700	0730-1700	0730-1300	Closed
Trade & Domestic	0745-1545	0745-1545	0745-1545	0745-1545	0745-1545	0700-0830	0700-0830
Trade & Domestic	0600-1800	0600-1800	0600-1800	0600-1800	0600-1800	0600-1600	0800-1600
Trade & Domestic	0600-1800	0600-1800	0600-1800	0600-1800	0600-1800	0600-1600	0600-1600
Trade & Domestic	0800-1600	0800-1600	0800-1600	0800-1600	0800-1530	0700-1000	Closed
Trade & Domestic	0800-1545	0800-1545	0800-1545	0800-1545	0800-1515	Closed	0900-1100
Trade & Domestic	0700-1900	0700-1900	0700-1900	0700-1900	0700-1900	0830-1900	0600-0930
Trade & Domestic	0730-1800	0730-1800	0730-1800	0730-1800	0730-1800	0730-1300	By appointment
Trade & Domestic	0730-1600	0730-1600	0730-1600	0730-1600	0730-1530	Closed	Closed

Domestic	0600-1800	0600-1800	0600-1800	0600-1800	0600-1800	0730-1100	Closed
Domestic	0915-1100	0915-1100	0915-1100	0915-1100	0915-1100	Closed	Closed
Domestic	0730-1500	0730-1500	0730-1500	0730-1500	0730-1500	Closed	Closed
Domestic	0800-1530	0800-1530	0800-1530	0800-1530	0800-1500	0600-0930	0600-0930
Domestic	0730-1600	0730-1600	0730-1600	0730-1600	0730-1600	0730-1600	0730-1600
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1530	0730-1530	Closed
Domestic	0730-1500	0730-1500	0730-1500	0730-1500	0730-1430	0700-0900	0700-0900
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1500	0700-1200	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1500	Closed	Closed
Domestic	0800-1600	0800-1600	0800-1600	0800-1600	0830-1500	Closed	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1500	Closed	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1500	Closed	Closed
Domestic	0800-1530	0800-1530	0800-1530	0800-1530	0800-1530	Closed	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1500	0800-1100	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1500	Closed	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1500	Closed	Closed
Domestic	0730-1430	0730-1430	0730-1430	0730-1430	0730-1430	Closed	Closed
Domestic	0730-1500	0730-1500	0730-1500	0730-1500	0730-1500	Closed	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1530	Closed	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1530	Closed	Closed
Domestic	0730-1500	0730-1500	0730-1500	0730-1500	0730-1500	Closed	Closed
Domestic	0800-1500	0800-1500	0800-1500	0800-1500	0800-1500	Closed	Closed
Domestic	0730-1530	0730-1530	0730-1530	0730-1530	0730-1500	Closed	Closed

Tankered Domestic Waste Charges 2017/2018

How we charge for tankered domestic waste:

All tankered domestic waste will be received through a logging device that measures its volume and its strength.

Details of our annual charges can be found on the Tariffs Page on the web site.

Prices:

For the period of 1st April 2017 to 31st March 2018, the prices for the reception and treatment of tankered domestic waste are as follows for waste discharged during normal opening hours:

- 'weak' waste (<800 non dissolved mg/l solids) £1.15 per m³
- 'standard' waste (>800 non dissolved mg/l solids) £14.00 per m³

In addition, a £7.9% standing charge applies to each tanker load discharged.

All of the above charges are currently zero rated for VAT purposes.

Waste discharged outside of normal opening hours (subject to prior agreement):

The volumetric and standing charges described above apply, plus an additional charge of £40.00 per hour that the works remains open outside normal hours.

Miscellaneous charges:

Although unlikely, the following charges will apply in the event of:

- a) Providing replacement gate or logger access fobs due to loss or damage, a charge of £25.00 + VAT will be made.
- b) In the event that you damage any Severn Trent Water equipment, the actual cost of repair to the logging equipment and any other process disruptions plus a 10% administration charge + VAT will be made. In extreme cases, where the logger is out of action for some considerable time due to damage caused by you or your Company representative, Severn Trent Water reserves the right to also charge for any loss of income suffered.

Annual price changes:

Any annual price changes are reviewed and approved by our Regulator, OFWAT. We will aim to advise you of any price changes in February of each year for the forthcoming period.

Payment terms invoicing:

We will produce one consolidated invoice for all the discharges made via your tanker fleet on a monthly basis. A detailed transaction listing to support the invoice will be sent under separate cover for each logger access fob that has been issued to you - including dates and times of the discharge.

Credit facilities:

For existing customers, we offer credit facilities of 30 days. New applicants will be requested to complete a credit application form, which will need to be accompanied by trade references. Following this submission, a credit limit can be determined. In some instances, you may be required to provide a deposit equivalent to one month's value of sales with us. This would be reviewed regularly and refunded once a prompt payment history is established.

Late payment:

In the event that you are late in paying your monthly invoice, with effect from 1 November 2002, we reserve the right to levy interest charges in line with the Late Payment of Commercial Debts (Interest) Act 1998. Our centralised logging system will record details of the customers who are late in paying and in extreme circumstances will deactivate logger access fobs until your account is once again paid up. We would however discuss this with you before taking such action.

Billing queries:

The information provided with your monthly invoice is based upon information taken directly from our loggers. The process for handling queries will, in the first instance be as follows:

- a) Other than clearly demonstrable errors associated with volumes discharged, you must always pay our monthly account as it is presented to you.
- b) Queries should be communicated in writing (including fax or e-mail) no later than 30 days of date of invoice.
- c) In the event that you wish to question the transaction volumes and/or charges levied, you will need to provide supporting documentation that proves conclusively, the origin and type of the waste and (if applicable) the associated volume.
- d) Should there have been an error on our part in the charge raised, you will receive the appropriate refund against your next invoice, along with a full refund of the £7.9% logger standing charge for that transaction.

For more info on what we can do for you or
to make a booking call **0345 608 0107**
or email **tankeredwaste@severntrent.co.uk**