

TAP WATER SMELLS A BIT LIKE A SWIMMING POOL?

If your tap water smells like chlorine, this leaflet will tell you why it might be happening, show you some simple ways to try and fix it, and let you know who to contact if you can't.

Do any of these sound like your water?

- Has an unusual smell or taste, like a swimming pool.
- Noticeably tastes more like chlorine in the morning and early evening.



Then try this simple fix...

1. Fill a jug with tap water.
2. Put it in the fridge for 1 hour.



Smell should go after 1 hour

Your water should now smell and taste as normal.



More info:

Visit stwater.co.uk/h2o for more information about the water quality in your area.

You can also find out about any works or any problems in your area at stwater.co.uk/my-supplies

Still smelling?

If you've tried the quick fix and your water still tastes or smells like a swimming pool, then give us a call on **0800 783 4444**.

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TRENT

WHAT ELSE SHOULD I BE DOING?



Remember to remove

Once you've put your water in the fridge, don't leave it in there for any longer than 24 hours.

Why does my water smell?



Chlorine has been added to our water supplies for over 100 years to maintain the quality of the water in our pipes. It is a legal requirement to disinfect the water supply. We do this using chlorine, which is the same substance that gives swimming pools their distinctive smell.

Sometimes, the chlorine is more noticeable:

- a) If you live near a water treatment works. This is only because the water spends less time travelling to you, so may taste stronger.
- b) At the beginning of the day and early evening.