



SEVERN  
TRENT  
WATER

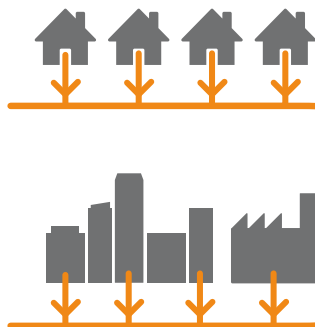
# Taking care of waste water



## **Waste services**

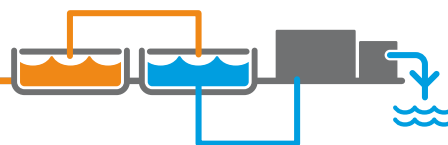
Ensuring customers' waste water is removed safely from their homes and businesses – and properly treated before it is discharged into rivers – is a key part of our business.

## Waste Infrastructure Asset Creation



Waste water infrastructure asset creation relates to the capital investment programme covering all of our underground sewage pipes and sewerage networks.

## Waste Non-Infrastructure Asset Creation



Waste water non-infrastructure asset creation relates to the investment programme covering all of our sewage treatment works and processes.

### Waste Infrastructure Asset Creation

This team plans the maintenance and development of our 55,000km sewerage network and is made up from in-house experts who are supported by consultants. Our supply chain of contractors and suppliers complete the design and then build the projects.

#### Impact on the community

The company recognises that there is potential disruption caused by maintenance of underground pipes, so an education and awareness-raising programme is used to keep customers fully informed.

### Waste Non-Infrastructure Asset Creation

This team delivers a planned programme of investment across all our 1,023 waste water treatment sites. This includes capital maintenance works, river water quality improvements, responding to planned catchment growth, sludge digestion and energy generation.

The team provides expert advice on waste water treatment processes and commissioning, and is at the forefront of implementing innovation and new technologies.

This team is made up from in-house experts who are supported by consultants and our supply chain of contractors and suppliers.