How to read your water meter

Taking readings from your water meter is a great way of finding out exactly how much water you use at home or in school. Then, if you do your best to reduce how much water you are using, you should be able to calculate the difference using your readings!

When reading your water meter, you only need to record the numbers in the black boxes. Your water meter will have four or five black boxes.

What do the numbers mean?
Numbers in the black boxes show the amount of cubic metres of water you have used. You are charged for every cubic metre, so you only need to record the numbers in the black boxes.

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The numbers in the red boxes record tenths and hundredths of a cubic metre.

When to read your meter
Try to read the meter at the same day and time every week. This will allow you to accurately calculate how much water you are using.

What to do with your readings
• Design a chart to record your readings
• Make a graph of your results
• Design a large ‘totaliser’ that you can change each week to clearly display how much water you’ve used
• Tell your family/the whole school about your findings

How much water is one cubic metre?

1 cubic metre = 1,000 litres

That’s the equivalent of:

125 toilet flushes or 84 hand washes under a running tap
Finding your water meter

If it’s outside:

Outdoor water meters are usually found at the outside stop valve. Look for a small metal or plastic cover in your driveway, garden, playground or nearby footpath.

Lift the cover and underneath there may be a foam or polystyrene disc. This protects your meter from frost, so please make sure you replace it.

If there’s condensation on the glass gently tap it and it should clear, allowing you to take a reading.

For outdoor meters it can be difficult to be sure it’s the right one. Check the serial number on the meter and on your bill are the same. The serial number is displayed on your bill under the heading ‘Meter number’.

If it’s inside:

Indoor meters are usually fitted on the water pipe as it enters your home or school. This is usually near to the stop tap. It may be located under the kitchen sink or in the downstairs toilet, or in the school boiler room. There is often a flap on the front of the meter which can be lifted to see the face.

If you can’t find your meter call us on 0845 7500 500

Turn off the tap when you brush your teeth

A running tap can use up to six litres of water a minute.

For more water saving tips to help you reduce your water bill go to: stwater.co.uk/savewater