

Wholesale charges

2021-22

This is not a Scheme of Charges

Customers should refer to our Household Scheme of Charges

Retailers should refer to our Wholesale Scheme of Charges

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About this document

Wholesale charges 2021-22

1 April 2021 to 31 March 2022

Wholesale charging rules issued by the Water Services Regulation Authority (Ofwat) only apply to the charges that wholesalers make to retailers for the provision of services to business customers. However, for the purposes of demonstrating compliance with the price controls determined in respect of wholesale activities, Ofwat requires wholesalers (under Condition B (Charges) of their appointments) to publish all wholesale charges in one document.

This document is not a Scheme of Charges. All terms, conditions and descriptions of the services offered can be found within the two Schemes we have published on our website.

- Household customers should refer to the Household Scheme of Charges. Wholesale charges for households are included within the charges that apply to households.
- Retailers should refer to the Wholesale Scheme of Charges. Wholesale charges for non-households in this document are a copy of those published in the Wholesale Scheme.

This document is split into three:

- Section 1 is the wholesale charges that are included within household bills.
- Section 2 is our primary wholesale charges for retailers supplying eligible premises within the non-household market.
- Section 3 is our non-primary charges for retailers or other customers.

Developers

If you are looking for information on charges for developers then go to:

www.stwater.co.uk/developercharges

Section 1: Wholesale charges for households

1.1 Introduction

This section of the document sets out our water and sewerage charges for **2021-22**. Section references correspond to the relevant sections of the Household Scheme of Charges set out in section B of that document.

For example, unmetered charges explained in section B2 of the Household Scheme of Charges relate to the unmetered charges tables set out in section 1.2 below.

1.2 Wholesale unmetered charges (households)

Table 1: Unmetered water supply and sewerage charges

Charging Zone	Fixed Charge	Minimum Charge	Rate per pound of rateable value (p/£RV)				£ per annum
	£ per annum		£ per annum	Water supply	Used and surface water	Used water only	Surface water only*
1	5.00	92.51	116.77	99.59	74.25	25.34	12.00
2	5.00	92.51	104.05	83.25	65.35	17.90	12.00
3	5.00	92.51	100.61	96.64	74.25	21.59	12.00
4	5.00	92.51	105.57	96.44	74.25	25.34	12.00
5	5.00	92.51	121.81	111.66	85.88	25.78	12.00
6	5.00	92.51	126.01	107.86	83.30	24.56	12.00
7	5.00	92.51	126.94	104.90	81.14	23.76	12.00
8	5.00	92.51	100.61	96.76	74.25	21.81	12.00
9	38.87	N/A	84.28	N/A	N/A	N/A	N/A
10	82.98	N/A	89.10	N/A	N/A	N/A	N/A

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

1.3 Wholesale metered charges (households)

Table 2: Metered water supply volumetric charges

	Zones 1 to 8	Zone 9	Zone 10
Standing charge (£ per year)	7.99	7.99	7.99
Volumetric charge (£ per m ³)	1.5410	1.3214	1.3501

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

Table 3: Metered used water charges for Zones 1 to 8

Volume discharged directly or indirectly to a public sewer or treatment works	Charge £ per m ³
Volume discharged directly or indirectly to a public sewer	0.9824
Volume discharged directly to our treatment works	0.7340

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

Table 4: Metered Standing charges for sewerage for Zones 1 to 8

Sewerage £ per year	Highway Drainage £ per year
2.13	12.00

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

Table 5: Metered surface water drainage charges for Zones 1 to 8

(a) Rateable Value charges

Charging Zone	Rate per pound of rateable value (p/£RV)
1	25.34
2	17.90
3	21.59
4	25.34
5	25.78
6	24.56
7	23.76
8	21.81

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

(b) Property type surface water drainage charges

Type of premises	Charge £ per year
Detached house (including link-detached):	62.21
Semi-detached house	41.47
Other household premises	20.74

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

Table 6: Charge for testing meters up to and including 28 mm

Charge for meter testing for meters up to and including 28 mm
£70.00

Identical to the rate included within the Household Scheme of Charges.

1.4 Assessed volume charges

Table 7: Property type and assessed volume charges

	Applicable Zones	Water Supply £ per year	Used Water* £ per year	Highway Drainage £ per year
Detached house (including link-detached):	1 to 8	220.96	140.86	12.00
Semi-detached house	1 to 8	190.90	121.70	12.00
Other household premises	1 to 8	168.21	107.24	12.00
Single Occupancy	1 to 8	82.71	52.73	12.00
Single Occupancy	9	77.15	N/A	N/A
Multi Occupancy	9	140.98	N/A	N/A
Single Occupancy	10	78.83	N/A	N/A
Multi Occupancy	10	144.03	N/A	N/A

*Plus the appropriate charge for surface water drainage (see Wholesale HH 5b)

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

1.5 Support options

Table 8: WaterSure tariff /WaterSure Plus tariff

	Charge £ per year
Water supply	325.63
Sewerage	258.41

Rates not available to household customers or retailers. Severn Trent household retail apply a discount to these rates. Refer to the Household Scheme of Charges.

Table 9: The Big Difference Scheme (Social tariff)

Band	Water Supply	Sewerage
	£ per year	£ per year
1	173.89	159.81
2	173.89	159.81
3	173.89	159.81
4	173.89	159.81
5	173.89	159.81
6	173.89	159.81
7	173.89	159.81
8	173.89	159.81
9	173.89	159.81

Rates not available to household customers or retailers. Severn Trent household retail applies a discount to these rates. Refer to the Household Scheme of Charges.

Section 2: Wholesale charges for non households

2.1 Introduction

This section of the document sets out **our** wholesale water and sewerage charges for **2021-22**. Section references correspond to the relevant sections of the Wholesale Scheme of Charges set out in section B of that document. For example, unmetered charges explained in section B2 relate to the unmetered charges tables set out in section 2.2 below.

2.2 Unmetered charges

Table 1: Unmetered water supply and sewerage charges

Charging Zone	Rate per pound of rateable value (p/£RV)			
	Water supply	Used and surface water	Used water only	Surface water only*
1	116.77	99.59	74.25	25.34
2	104.05	83.25	65.35	17.90
3	100.61	96.64	74.25	21.59
4	105.57	96.44	74.25	25.34
5	121.81	111.66	85.88	25.78
6	126.01	107.86	83.30	24.56
7	126.94	104.90	81.14	23.76
8	100.61	96.76	74.25	21.81
9	77.25	N/A	N/A	N/A
10	82.46	N/A	N/A	N/A

* Subject to a maximum charge of £107,302.14

Table 2: Unmetered water supply and sewerage fixed charges

Charging Zone	Fixed charge per property £	Fixed charge per property £	Fixed charge per property £	Fixed charge per property £
Zone	Water Supply	Used Water	Surface Water only	Highway Drainage *
Zones 1 to 8	6.74	3.51	3.51	12.00
Zone 9	38.87	N/A	N/A	N/A
Zone 10	82.98	N/A	N/A	N/A

* The Highway Drainage Charge applies to all sewerage customers.

Table 3: Unmetered cattle trough

	£ per annum
Fixed charge for a supply to a cattle trough	163.50

2.3 Metered charges

Table 4: Metered water supply volumetric charges*Table 4(a) Metered water supply volumetric charges for Zones 1 to 10*

Zone	Water Supply Charge	Charge in £ per m ³
1 to 8	Standard water supply charge	1.5410
Zone 9	Standard water supply charge	1.3225
Zone 10	Standard water supply charge	1.3511

Table 4(b) Metered non-potable water supply volumetric charges for Zone 10

Non-Potable Water Volume	Charge in £ per m ³
Volumetric (0-50MI)	0.8145
Volumetric (50+ MI)	0.8102

Please note these rates are not applicable to Zone 9.

Table 5: Metered Standing and Fixed charges*(a) Meter charges (standing charges) for Zones 1 to 8*

Meter size not exceeding	£ per year
15 mm	10.12
22 mm	10.12
30 mm	14.75
42 mm	32.98
50 mm	40.88
80 mm	58.72
100 mm	63.51
150 mm	120.97
200 mm	139.30
250 mm	156.20
300 mm	169.48

(b) Fixed charges for Zones 1 to 10

Volume of water supplied/sewage discharged	Water Supply £ per year	Used Water £ per year	Surface Water £ per year	Highway Drainage £ per year
0 to 4,999 m3	6.74	4.92	4.92	12.00
5,000 to 9,999 m3	6.74	4.92	4.92	12.00
10,000 to 49,999 m3	6.74	4.92	4.92	12.00
50,000 m3 and greater	6.74	4.92	4.92	12.00

(c) Meter charges (standing charges) for Zones 9 & 10

Meter Standing Charges	
Meter size up to:	£ per year
15 mm	10.12
22 mm	10.12
30 mm	30.96
35 mm	62.17
42 mm	83.33
54 mm	104.47
80 mm	122.64
100 mm	180.71
150 mm	229.43
200 mm and above	260.84

Table 6: Metered used water charges for Zones 1 to 8*Volumetric charges (charge per m3 of used water discharged and fixed charges £ per annum)*

Volume discharged directly or indirectly to a public sewer	Standard	Intermediate	Large
Volumetric charges (charge per £m3 of used water discharged)	0.9824	0.9750	0.9267
Fixed Charge £ per annum	N/A	74.04	2,486.05
Volumes discharged directly to our sewage treatment works (£ m3)	0.7340	0.7340	0.7340

Table 7: Metered non-household surface water drainage charges for Zones 1 to 8*(a) Rateable Value charges*

Charging Zone	Rate per pound of rateable value (p/£RV)
1	25.34
2	17.90
3	21.59
4	25.34
5	25.78
6	24.56
7	23.76
8	21.81

*Subject to a maximum charge of £107,302.14**(b) Site area surface water charges*

Band	Chargeable area in m2 (all figures are inclusive)	Charge £ per year*
1	up to 20	8.38
2	21-99	45.82
3	100-199	91.86
4	200-299	153.12
5	300-499	245.10
6	500-749	383.16
7	750-999	536.53
8	1,000-1,499	766.38
9	1,500-1,999	1,072.51
10	2,000-3,999	1,838.63
11	4,000-7,499	3,524.42
12	7,500-9,999	5,363.61
13	10,000-14,999	7,662.24
14	15000-19,999	10,727.46
15	20,000-24,999	13,792.58
16	25,000-29,999	16,857.80
17	30000-34,999	19,922.82
18	35,000-39,999	22,989.85
19	40,000-44,999	26,056.89
20	45,000-49,999	29,124.03
21	50,000-99,999	45,980.06
22	Over 100,000	107,302.14

(c) Surface water charges - transition to site area (Zones 1 to 8 only)

Band	Charge £ per year
T	323.61

Table 8: Intermediate and large user tariffs

	Additional fixed charge £ per year*	Rate in £ per m ³ of water supplied in the period		
		From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
Intermediate User	3,353.00	1.2065	1.2065	1.2065
Large User	21,778.00	0.8380	0.8380	0.8380

*In CMOS, the fixed charge above is aggregated with the fixed charge shown in table 5(b).

Table 9: Standby tariff capacity charges for Zones 1 to 8

Standby tariff selected	Fixed charge £ per year	Rate in £ per m ³ of water supplied in the period		
		From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
Standard (0-9,999 m ³)	-	0.7710	0.7710	0.7710
Intermediate (10,000-49,999m ³)	1,677.00	0.6033	0.6033	0.6033
Large (50,000m ³ or greater)	10,892.00	0.4190	0.4190	0.4190

*In CMOS, the fixed charge above is aggregated with the fixed charge shown in table 5(b).

Table 10: Standby tariff volume charges

Standby tariff selected	Fixed charge £	Rate in £ per m ³ of water supplied
Standard (0-9,999 m ³)	N/A	0.7710
Intermediate (10,000-49,999m ³)	1,677.00	0.6033
Large (50,000m ³ or greater)	10,892.00	0.4190

Table 11: Standby tariff premium charges where the notified volume is zero

Rate in £ per m ³ of water supplied in the period		
From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
1.5420	1.5420	1.5420

Table 12: Supplies to New Appointments and Variations (NAVs)

Indicative charges for supplies to New Appointments & Variations (NAVs) for Zones 1 to 8 for NAVs commissioned on or after 1 April 2020

Charges		Up to 10 plots	More than 10 plots	Notes
Bulk supply				
Volume supplied	£/m ³	1.5410	1.2690	
Household standing charge	£/property	2.95	-	Per household on site
Bulk discharge				
Volume discharged	£/m ³	0.9824	0.9824	
Household standing charge	£/property	2.13	2.13	Per household on site
Highway drainage charge	£/property	-	-	Per household on site
Property type detached	£/property	62.21	62.21	Per household of each type on site
Property type semi-detached	£/property	41.47	41.47	
Property type other	£/property	20.74	20.74	

NAV charges apply to **new appointments** for unserved sites. They do not apply to new appointees serving large non-household customers using **more than** 50 MI/a or variations by consent. Numbers are based on Zones 1 to 8. Different rates for **water** would apply in Zones 9 and 10 (Wrexham or Chester).

These are indicative charges for a typical housing development; actual charges will depend on **our** calculation of the cost that **we** would incur if **we** served the site directly, as described in B3.4. These charges apply to **new appointments** for unserved sites. They do not apply to **new appointments** serving large non-household customers using more than 50 MI/a or variations by consent. **We** have not presented indicative **NAV** charges for zones 9 or 10 and **we** would calculate the rates for any **NAV** site in those areas based on the wholesale volumetric charges that apply in those areas.

2.4 Assessed volume charges

Table 13: Assessed volume charges

Charges are calculated by using the appropriate m³ charge listed in the table below and multiplying it by the volume of water that we assess is supplied to such premises plus fixed charges where applicable (also shown in table below).

	Zones 1 to 8	Zone 9	Zone 10
Charge Type	Charge in £ per m³	Charge in £ per m³	Charge in £ per m³
Water Supply	1.5410	1.3225	1.3511
Used Water*	0.9824	N/A	N/A
	Fixed charge £	Fixed charge £	Fixed charge £
Water Supply	6.74	N/A	N/A
Used Water	3.51	N/A	N/A
Highway Drainage	12.00	N/A	N/A

*Plus the appropriate charge for surface water drainage (see table 7b)

2.5 Trade effluent charges

Table 14: Trade effluent charges for Zones 1 to 8

(a) *Standard 0 to 9.999 Ml of water supplied*

Charging element	Charge in £ per m3	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2484	-	-
Conveyancing standing charge	-	-	-
V (Volumetric treatment)	0.2487	-	-
B (Biological treatment)	-	0.4273	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.3395	-
Discharge to a public surface water sewer under a consent	0.1242	-	-

Fixed charges in Table 16 also apply.

(b) *Intermediate 10 to 49.999 Ml of water supplied*

Charging element	Charge in £ per m3	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2410	-	-
Conveyancing standing charge	-	-	74.04
V (Volumetric treatment)	0.2487	-	-
B (Biological treatment)	-	0.4273	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.3395	-
Discharge to a public surface water sewer under a consent	0.1242	-	-

Fixed charges in Table 16 also apply.

(c) *Large 50 Ml or greater of water supplied*

Charging element	Charge in £ per m3	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.1928	-	-
Conveyancing standing charge	-	-	2,486.05
V (Volumetric treatment)	0.2487	-	-
B (Biological treatment)	-	0.4273	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.3395	-
Discharge to a public surface water sewer under a consent	0.1242	-	-

Fixed charges in Table 16 also apply.

Table 15: Assessed trade effluent charges for Zones 1 to 8

Assessed trade effluent	Charge in £ per m ³
Car wash	0.5469
Laundrette	0.8337
Swimming pool backwash	0.5063
Paint stripping	0.7002
Gas holder seal water	0.5465

Table 16: Trade effluent fixed charges for Zones 1 to 8

Volume of Trade Effluent discharged	Charge £ per year
0 to 9,999 m ³	76.27
10,000 to 49,999 m ³	76.27
50,000m ³ or greater	62.04

2.6 Other charges

Table 17: Charges for water supplies for building or civil engineering purposes

Charge for water supplies for building or civil engineering purposes, per unit of property
£85.03

2.7 Miscellaneous non-primary charges

Table 18: Meter installation

Meter installation	Charge £
1. Standard meter installation	Free of charge
2. No access or process cancelled by client (abortive charge for standard job)	60.00
3. Non-standard job – subject to quotation	Quote
4. No access or process cancelled by client (abortive charge non-standard job)	60.00 plus costs incurred

Table 19: Meter accuracy testing

Meter accuracy testing	Charge £
1. Meter accuracy test - meters up to 28mm – no fault found	301.00
2. Meter accuracy test - meters over 28mm – no fault found	486.00
3. Non-standard meter test – meters over 28mm	Quote
4. When a fault is found – all meter sizes (abortive charge for standard job)	No Charge
5. No access or process cancelled by client	60.00
6. No access or process cancelled by client (abortive charge non-standard job)	60.00 plus costs incurred

Table 20: Meter repair, replacement, re-sites, pulse units and splitters

a. Meter repair or replacement	Charge £
1. Repair or replacement of a Severn Trent Water Limited owned meter (through no fault of client/customer)	No Charge
2. No access or process cancelled by client (abortive charge for standard job)	60.00

b. Change meter size, location or model	Charge £
1. For meters less than 42mm diameter (standard jobs) :-	
a) Re-site internal meter to new internal location	118.00
b) Re-site internal meter to external screw in meter	118.00
c) Re-site external to internal location from boundary box	118.00
d) Re-site internal meter to new external boundary box	352.00
e) Re-site external meter to new external meter location	484.00
f) Install boundary box meter in new boundary box	325.00
2. For meters greater than 42mm diameter (standard jobs) :-	
a) Re-site internal meter to new internal location	196.00
b) Re-site external to internal location from boundary box	406.00
c) Re-site internal meter to new external boundary box	537.00
d) Re-site external meter to new external location	537.00
3. No access or process cancelled by client (abortive charge for standard job)	60.00
4. Non-standard job	Quote
5. No access or process cancelled by client (abortive charge non-standard job)	60.00 plus costs incurred

c. Pulse Unit, Splitter and RF splitter installations (to provide pulse output)	Charge £
1. For meters less than 42mm diameter (standard jobs), installation of :-	
a. Pulse Output Only (no splitter or RF required)	88.00
b. Pulse Unit + Splitter	189.00
c. Pulse Unit + 3 Way RF Splitter	265.00
2. For meters greater than 42mm diameter (standard jobs), installation of :-	

a.	Pulse Output Only (no splitter or RF required)	197.00
b.	Pulse Unit + Splitter	298.00
c.	Pulse Unit + 3 Way RF Splitter	374.00
3.	No access or process cancelled by client (abortive charge for standard job)	60.00
4.	Non-standard job	Quote
5.	No access or process cancelled by client (abortive charge non-standard job)	60.00 plus costs incurred

Table 21: Meter read for a non-market meter pending transfer

Carry out a meter read for a non-market meter pending transfer	Charge £
1. Standard job - one off charge for meter read	63.00
2. No access or process cancelled by client (abortive charge for standard job)	60.00

Table 22: Confirmation of meter details or supply

Confirmation of meter details	Charge £
1. Admin charge to process data supplied by meter owner when requested by client - no site visit required	23.00
2. Where process is cancelled by client - no site visit	15.00
3. Admin charge to process data supplied by meter owner when requested by client - site visit necessary	83.00
4. No access or process cancelled client - site visit necessary (abortive charge for standard job)	60.00

Table 23: Verification of meter details or supply arrangements

Verification of meter details or supply arrangements	Charge £
1. Where our data is correct - desktop investigation only	23.00
2. Process cancelled by client - where no site visit	15.00
3. Where our data is correct - site visit	83.00
4. No access or process cancelled by client - site visit necessary	60.00

Table 24: Deregistration of a supply or discharge point

a. Application to deregister a supply / discharge point – desktop investigation only		Charge £
1.	Where deregistration goes ahead	23.00
2.	Where deregistration does not go ahead (aborted)	15.00
b. Application to deregister a supply / discharge point – site visit required		Charge £
3.	Where deregistration goes ahead	83.00
4.	Where deregistration does not go ahead (abortive charge for standard job)	60.00

Table 25: Amendment to VOA BA reference or UPRN at supply point

Application to amend VOA BA reference or UPRN – desktop investigation only		Charge £
1.	Where amendment goes ahead	23.00
2.	Where amendment does not go ahead (abortive charge for standard job)	15.00

Table 26: Application for a trade effluent consent for Zones 1 to 8

Application for a trade effluent consent		Charge £
1.	Grant of Trade Effluent consent or reactivation of discontinued consent - small volume letter	163.00
2.	Grant of Trade Effluent consent or reactivation of discontinued consent - short term consent	147.00
3.	Aborted Trade Effluent application	15.00
4.	Client withdraws request to discharge Trade Effluent on behalf of non-household customer and a legal document has been produced	Costs incurred

Table 27: Assessment requests

Retailer application for change in tariff applied to a service/discharge component or application for allowance and volumetric adjustment		Charge £
1.	Retailer application for change in tariff applied to a service/discharge component - desktop investigation only	23.00
2.	Aborted retailer application for change in tariff applied to a service/discharge component – desktop investigation only	15.00
3.	Retailer application for change in tariff applied to a service/discharge component - existing tariff correct - site visit necessary (excludes SWD site area/connectivity assessment surveys – see charges below)	Quote
4.	Aborted retailer application for change in tariff applied to a service/discharge component - existing tariff correct – site visit necessary (abortive charge standard job)	60.00
5.	Retailer application for change in surface water drainage tariff – site visit necessary to undertake site area assessment and / or connectivity survey:	
a.	application for change in tariff applied to SWD current band 1 to 9	94.00

b. application for change in tariff applied to SWD current band 10 to 15	188.00
c. application for change in tariff applied to SWD current band 16 to 22	471.00
d. where no access or process cancelled by retailer – band 1 to 9 survey (abortive charge)	60.00
e. where no access or process cancelled by retailer – band 10 to 22 survey (abortive charge)	120.00

* We reserve the right to quote on sites > Band 20, where the time taken to undertake the site visit is estimated to exceed 6 man-days.

Table 28: Disconnections

a. Disconnection	Charge £
1. Standard job completed as per request	105.00
2. Where no access or process cancelled by client (abortive charge for standard job)	60.00
3. Non-standard job - subject to quotation	Quote
b. Gaining entry to premises for disconnection where costs recoverable	Charge £
4. Disconnection completed as per request	Costs recovered
5. Where no access or process cancelled by client	60.00

Table 29: Reconnections

a. Reconnection request (without water fittings visit)	Charge £
1. Standard job completed as per request	116.00
2. Where no access or process cancelled by client (abortive charge for standard job)	60.00
3. Non-standard job – charge equal to disconnection value	Quote
b. Reconnection request (with water fittings visit)	Charge £
4. Standard job completed as per request	139.00
5. Where no access or process cancelled by client (abortive charge for standard job)	60.00
6. Non-standard job - subject to quotation	Quote

Table 30: Replacement of lead service pipes

Replacement at request of client	Charge £
1. Replacement of lead service pipes owned by us	Quote
2. Replacement of customer-owned lead service pipes	Quote
3. Survey costs (where applicable) to enable accurate quote	Quote
4. Where no access or process cancelled by client	60.00

Table 31: Provision and maintenance of fire hydrants

Provision and maintenance of fire hydrants	Charge £
1. Category 1 - partial replacement or installation	355.48
2. Category 2 - rebuild, replacement or partial installation	658.57
3. Category 3 - removal, renewal or installation	1501.42
4. Category 4 - installation of new fire hydrant as main laying proceeds	784.99
5. Category A - repair work that does not require any excavation	70.37
6. Where no access or process cancelled by client (standard job abortive charge)	60.00

Table 32: Damage to apparatus

Damage to apparatus	Charge £
1. All work relating to repair and replacement of apparatus	Quote
2. Where no access or process cancelled by client (abortive charge for standard job)	60.00

Table 33: Site inspections

a. Misuse of water or water fittings	Charge £
1. If enforcement process becomes necessary	Costs recovered retrospectively
2. Where no access or process cancelled by client (abortive charge for enforcement)	250.00
b. Inspections – other than under water regulations	Charge £
3. Site inspection requested by client	Quote
4. Where no access or process cancelled by client (abortive charge for standard job)	60.00

Table 34: Provision and use of standpipes

Charge Description		Charge £	Deposit £
22mm Metered Standpipe Rental	Per week	34.85	200.00
	Annually	950.00	
40mm Metered Standpipe Rental	Per week	60.00	200.00
	Annually	1,230.00	
Delivery and collection	Fixed	Quote	-
Water Usage	Per cubic metre	1.5410	-

Note:

- 1) Standpipe customers are required to provide a meter reading on a monthly basis.
- 2) Cash deposits are only taken on cash transactions.

Table 35: Provision of Logger Data

Activity	Charge £
1. Provision of logger data for each period requested and for each meter	27.00
2. Process cancelled by client	15.00
3. Non-standard job – subject to quotation	Quote
4. Process cancelled by client (abortive charge)	All costs incurred