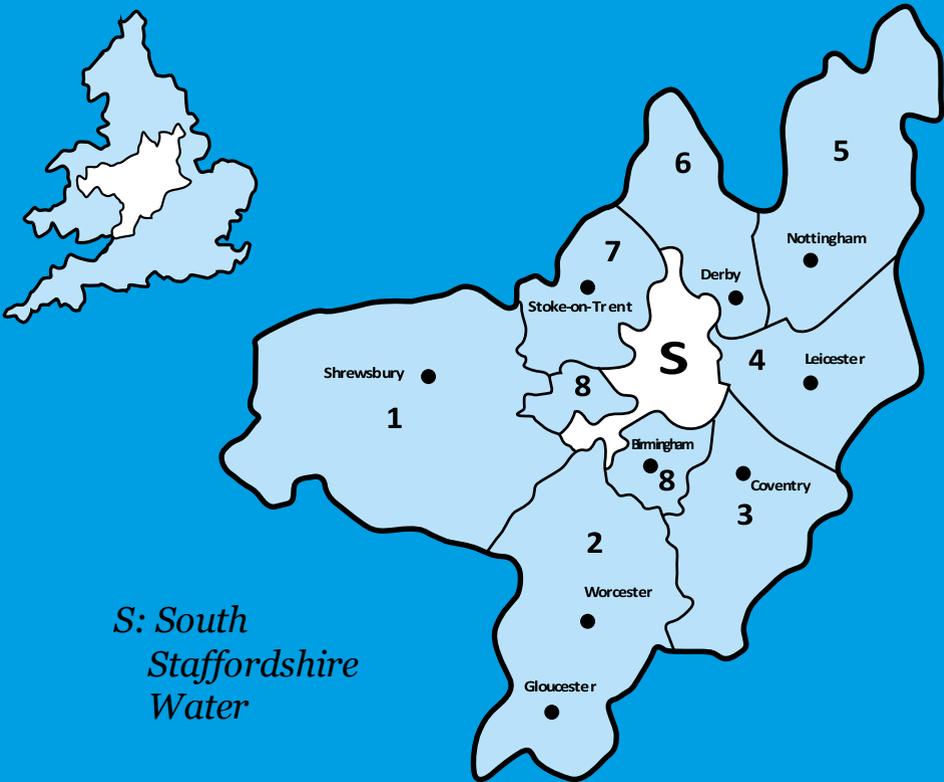


SUMMARY OF CHARGES 2018/19

*A householder's guide to
how we calculate your bill.*

Our charging zones



If you're not on a water meter

When the water we supply isn't metered, your charges have to be worked out based on the 1989/90 rateable value of your property. We use different charging zones to reflect different rateable values of similar properties in various areas. The map overleaf gives you a guide to the zone your property is in.

Our charges for 2018/2019 in each zone can be calculated from this chart.

	Unmeasured water supply	Full unmeasured sewerage	Used water	Property surface water
Charging zone	Charge per £ of rateable value			
1	116.96p	115.11p	82.01p	37.08p

2	105.46p	97.07p	68.82p	31.67p
3	102.35p	102.21p	72.37p	33.45p
4	106.84p	110.81p	78.80p	35.86p
5	122.48p	129.03p	92.10p	41.49p
6	127.34p	124.98p	89.19p	40.22p
7	128.19p	121.82p	86.88p	39.25p
8	102.35p	101.53p	71.67p	33.45p

Water Supply

The minimum charge for an unmetered water supply is £100.71, except for lock-up garages or car park spaces with rateable values between £1 and £30. Charges are calculated using the chart above.

Sewerage

The sewerage charge depends on whether the property is connected to the sewer for used water, property surface water, or both.

- The full charge applies where both used and property surface water drains to the public sewer.
- The used water charge applies where there is no connection to the sewer for property surface water.
- Likewise, the property surface water charge applies where there is no connection for used water.

If you're on a water meter

You pay for your water based on the meter reading, which is also used in part to work out your sewerage charge.

Meters are fitted free, but there's an annual standing charge to cover metering, reading and billing costs.

- Don't forget, if you use a sprinkler, other automatic garden watering systems (including a perforated hose), or have a swimming pool using mains water, you need to have a meter fitted
- All new properties will have one. Existing customers can also apply for a meter.

When you have a metered supply, these are the charges you will pay:

Measured water supply charge	145.67p per cubic metre
PLUS standing charges	
Size of meter (not exceeding)	Standing charge* £pa
15mm	30.15
22mm	30.15
30mm	30.15

* Charged pro rata on a daily basis

Severn Trent Water's average bills are among the lowest in the country.

Sewerage

First, there's a measured sewerage charge to cover removing and disposing of used water from your property based on the meter reading.

Volume related charge:	96.09p per cubic metre
PLUS standing charges	
Size of meter (not exceeding)	Standing charge* £pa
15mm	17.43
22mm	17.43
30mm	17.43

* Charged pro rata on a daily basis

Second, there's a charge for where property surface water drains into our sewers. This is based on the 1989/90 rateable value of your property.

Charging zone	Charge per £ of rateable value
1	37.08p
2	31.67p
3	33.45p
4	35.86p

5	41.49p
6	40.22p
7	39.25p
8	33.45p

For new properties with no 1989/90 rateable value and household customers who choose to have a meter, there's a fixed charge based on the type of property.

Property type	Property surface water £pa
1 mainly flats/terrace	34.10
2 mainly semi-detached	56.50
3 mainly detached	78.67

(If you're currently paying for property surface water based on rateable value, you can choose to switch to this fixed charge)

Naturally, if your property's not connected to the public sewer for property surface water, then neither of these charges apply.

Assessed volume charges

Household properties that have been substantially altered, making the rateable value invalid, will be charged on an assessed volume charge banded according to the type of property. This charge also applies where customers wish to be metered but owing to the practicality or unreasonably high cost, Severn Trent Water will not fit a meter.

	Water £pa	Full sewerage £pa	Used water only* £pa
detached properties	215.48	227.19	148.52
semi-detached properties	188.98	181.96	125.46
other properties	177.04	152.06	117.96
single person	95.86	see below†	62.11

* Properties not connected for property surface water drainage will pay this charge.

† Properties eligible for the single person charge will pay the appropriate property surface water charge (see above) in addition to the used water only charge.

This publication is available in alternative formats, including large print and Braille.

For more information:



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Calls to 0800 numbers are free from UK landlines. Calls to 0345 numbers are charged at a local rate and when phoning from a mobile, may be included in your free minutes package.

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