Terms and Conditions for iPad prize draw

1. In order to be entered into the prize draw (the “Prize Draw”) and for the chance to win an iPad Air, you must complete the questionnaire. No purchase necessary and there is no charge to register for the use of the website.

2. The competition will be open for entrants from 1 April 2016 with the Prize Draw being held every three months until 31 March 2018 (“Competition Period”). Any entries made before or after the Competition Period will not be accepted into the Prize Draw.

3. Only one entry per Severn Trent Water Limited (STW) account holder during the Competition Period. Entries on behalf of another person will not be accepted.

4. You must be a resident of the UK and aged 18 years or above to enter the Prize Draw. The Prize Draw is open to domestic and commercial STW account holders. The Prize Draw is not open to employees of Severn Trent PLC, its group companies (which includes STW) or their family members, or anyone else connected with the Prize Draw.

5. You must be a STW account holder, have access to the internet, a valid contact number and email address.

6. You must ensure that your contact details entered as part of the Prize Draw are correct. The contact details supplied will be used in administering the Prize Draw.

7. There is no cash alternative and the prize is non-transferable. STW reserves the right to offer a similar prize or prize of equal value if the stated prize is not available.

8. STW accepts no responsibility for any costs associated with the prize and not specifically included in the prize (including, without limitation, internet connection to activate the prize).

9. There will be one winner drawn from each Prize Draw held every three months until 31 March 2018. The winner of the Prize Draw will be the first qualifying entry drawn at random from the entries received in accordance with these terms and conditions.

10. The winner will be notified by a telephone call. STW will attempt to contact the winner using the contact number provided by you as part of this Prize Draw. If a winner does not respond to STW within two days of STW contacting them, then the winner’s prize will be forfeited and STW reserves the right to select another winner in accordance with the process described above.

11. If a winner is found not to comply with the terms and conditions set out herein, or rejects their prize, or the entry is invalid, the winner’s prize will be forfeited and STW reserve the right to select another winner.

12. The prize will be delivered to the winner by special delivery post.
13. Acceptance of the prize will be deemed permission granted to STW to use the winner’s name for the purpose of announcing the winner and participating in publicity related to the Prize Draw.

14. The names of all the winners will be available for two weeks following from and including 31 March 2018 and can be obtained by emailing SR.CapitalComms@severntrent.co.uk.

15. STW accepts no responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason. Proof of delivery of the entry is not proof of receipt by STW.

16. STW reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Prize Draw with or without prior notice. The decision of STW is final and binding and no correspondence will be entered into.

17. STW shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure.

18. The personal details of entrants will be managed by STW in accordance with the Data Protection Act 1998. Read more about STW's Data Protection and Privacy Disclaimer on the website. By entering into the Prize Draw, you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your Prize Draw and for the purposes outlined in clause 14.

19. Participation in the completion of the questionnaire and registration of details will be deemed as acceptance of these terms and conditions.

20. The Prize Draw will be governed by English Law and the entrants to the Prize Draw submit to the exclusive jurisdiction of the English Courts.

21. Promoter: STW whose registered office is at, 2 St John's Street, Coventry, CV1 2LZ.