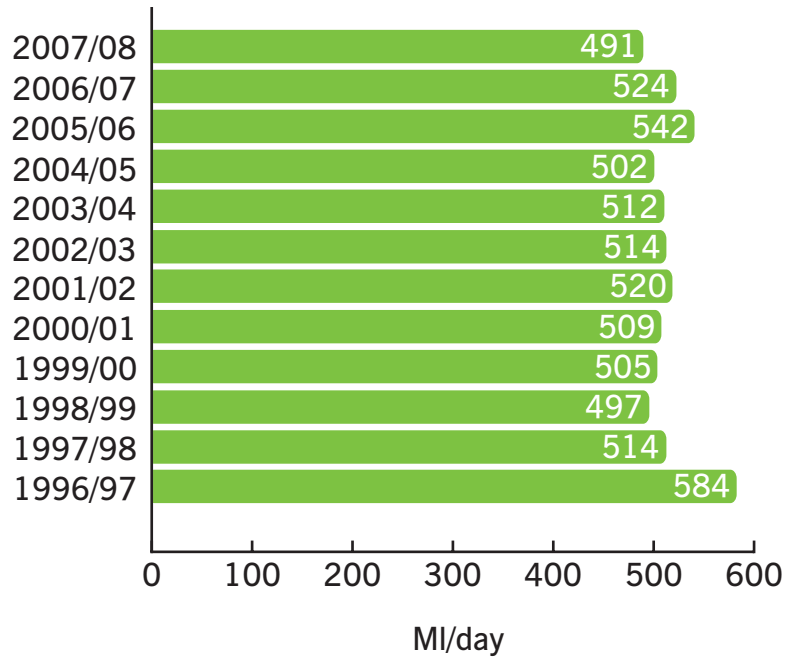


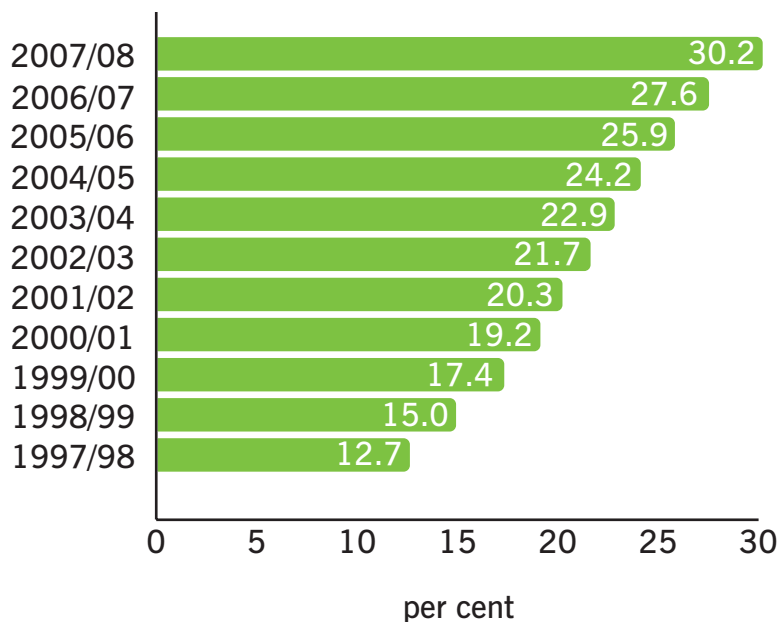
# Water resources data

## Leakage



Average leakage for 2007/08 was 491 MI/d (against an Ofwat target of 505 MI/d). This comprises of a reduction in actual leakage of 27 MI/d, mainly delivered through increasing the number of leakage detection and repair staff, improving the efficiency of leakage job scheduling processes and implementing a proactive leakage campaign to reduce leakage in the worst performing areas. The remaining 6 MI/d reduction in leakage was achieved through an improvement to leakage data relating mainly to our unmeasured domestic consumption and water put into our supply network.

## Percentage of Billed Domestic Properties with Meters



### Percentage of Available Groundwater and Surface Water Sources

