

SEVERN
TRENT
WATER

WaterSure Scheme

(Formerly the Vulnerable Household Scheme)



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(Formerly known as the
Vulnerable Household Scheme)

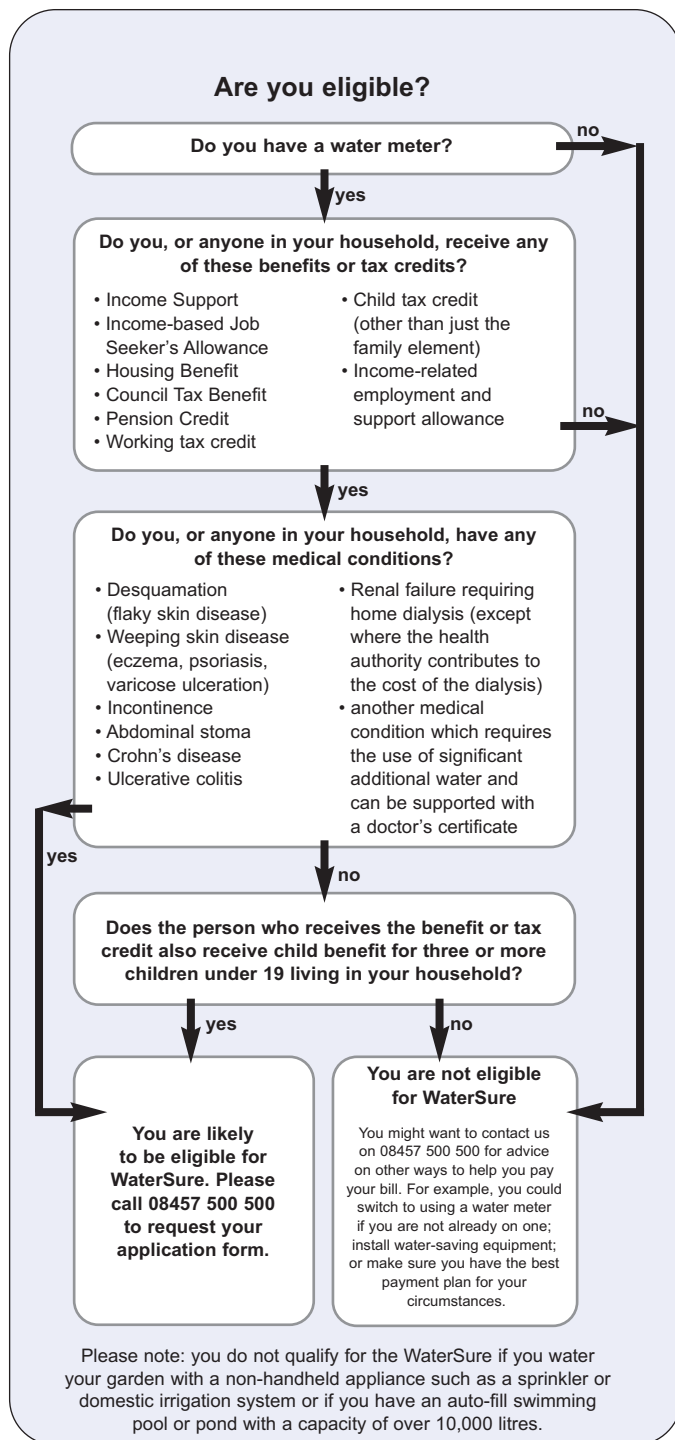
WaterSure can help you if you have a low-income and your water is supplied by a meter. We can help by putting a limit on your charges for water and sewerage services, as long as you meet the following conditions.

- 1 Your supply is metered
- 2 The person who pays the water bill or someone else in your household receives **benefit** (please see page 3 for a list of which benefits qualify) **or tax credit**; and
- 3 There are either:
 - a) **three or more children** under the age of 19 living in the household for whom the person receiving the above benefit also claims Child Benefit; or
 - b) you or someone living in your household has a **medical condition** that means they use a lot of extra water.

This year, the reduced charges for the WaterSure scheme are:

£159 for water and £142 for sewerage charges for the period 1 April 2010 to 31 March 2011

If your current charges are more than this, you may be entitled to pay the reduced charge. Once on the WaterSure scheme, if your actual metered bill is lower than the reduced charge, we will only charge you the lower amount.



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This publication is available
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