

WaterMark Membership Questionnaire

Please insure **all** sections of the questionnaire are completed before submitting this form. It is vital that you inform WaterMark regarding any change of circumstances with regards to your membership details. Failure to notify Severn Trent Water Ltd could result in your removal from the WaterMark scheme.

Section 1

Contractor Details			
Name:			
Address:			
Post Code:			
Home Tel:		Mobile:	
Home Fax:		e-mail:	

Contractor Address (If different to the above)			
Address:			
Post Code:			
Business Tel:		Business Fax:	

Note:

For companies that have multiple staff members of the scheme, please provide a separate sheet for each member.

Section 2

2.1 Please indicate below if you wish to remain a member of the WaterMark approved contractors scheme. Severn Trent Water Ltd is in the process of updating our WaterMark website. If you wish to take advantage of this opportunity to advertise your company membership on the scheme, please tick the box below.

Membership	Yes	No
Do you wish to remain a member of the WaterMark scheme? (If Yes, please complete all sections)		

WaterMark Website	Yes	No
Do you wish to advertise your membership on our internet service?		



Section 3

3.1 Please **tick** the type of work(s) you are prepared to undertake?

Category	Tick
Domestic Plumbing	
Domestic Plumbing (New Developments Only)	
Non-Domestic Plumbing	
Non-Domestic Plumbing (New Developments Only)	
Underground Supply Pipework	
Local Authority (Council)	
Hospitals	
Prisons	
MOD (Ministry of Defence)	

3.2 Please **tick** the following service(s) that you currently provide you customers?

Service Levels	Tick
Monday to Friday (5 days per week)	
Monday to Sunday (7 days per week)	
08:00 – 17:00 hours	
24 hour cover	
Emergency Callout Cover	
I am GAS Safe qualified	

3.3 Please **tick** the following areas that you are prepared to work in?

Coverage	Tick
Birmingham	
Derbyshire	
Gloucestershire	
Leicestershire	
Nottinghamshire	
Shropshire	
Staffordshire	
Warwickshire	
West Midlands	
Worcestershire	

Section 4

4.1 Please **tick** one of the following statements that describe the value (£) of work you are prepared to undertake?

Value (£)	Tick
£0 to £500	
£500 to £1000	
£1000 to £10,000	

Work	Tick
Only Minor Contracts	
Only Major Contracts	
Any type of work	

Section 5

Self Certification	Yes	No
Do you provide customers with a self-certificate of compliance?		

Customer Feedback	Yes	No
Do you object to Severn Trent Water contacting your customers to obtain feedback on the service you have provided?		

Section 6

6.1 I confirm that the information given is true and accurate. I understand and accept that any and all liabilities and disputes relating to my workmanship, products installed, charges, and anything else connected to work I do as a result of being introduced to customers through the WaterMark scheme are solely my own responsibility and Severn Trent Water Ltd has and will have no liability whatever in any of those respects.

Declaration	
Print Name:	
Signed:	
Date:	

6.2 Completed application forms, references and any qualifications should be sent to:

The Water Fittings Regulations Team, PO Box 51, Raynesway, Derby, DE21 7JA.

Note:

Severn Trent Water Ltd reserves the right to undertake inspections on any premises (if such inspections have not already been completed) and any necessary remedial work must be completed to our satisfaction.

