

Severn Trent Water Policy on meter installation

Severn Trent Water currently require the internal installation of domestic water meters within all new properties. With effect from 1st April 2008 we have, where the meter supplies a single property (billing address), moved to the installation of meters within the property boundary box.

Meter installation and commissioning will be undertaken by Severn Trent Water, except for sites with self lay agreements where the meter installation will be subject to agreement. Our current policy in respect of multiple occupancy properties served by a single supply will remain as it is at the present with meters fitted internally (either by the developer or Severn Trent Water, with Severn Trent Water subsequently commissioning the meter). We are looking at technical aspects associated with multiple occupancy properties which may result in some small change to details in due course.

The detail of the implementation of the change is outlined below;

- All new designs currently under development that will be issued after 1st April will include for a boundary box meter
- Where developers have already requested delivery of internal meters to site these can continue to be installed and commissioned in accordance with the current process, or arrangements can be made for the meters to be returned to our suppliers and the installation converted to a boundary box meter installation
- Where payment for a service connection has already been made we will, for all work completed before 1st October 2008, continue to install the meters internally. Beyond that date we will only be installing meters within boundary boxes. If the developer wishes to change an existing proposal based on an internal meter to one for a boundary box installation we will adjust the costs accordingly.

If you require any clarification of the approach to be taken on any existing site please discuss this with your Severn Trent Site Technician.